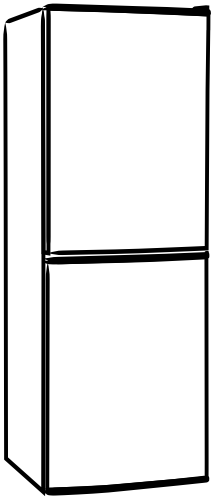
COOKOLOGY

Fridge Freezer

USER'S MANUAL

CFF174WH
CFF174BK



Please register the warranty for this product on www.Cookology.com

THANK YOU LETTER

Thank you for choosing Cookology! Before using your new Cookology product, please read this manual thoroughly to ensure that you know how to operate the features and functions that your new appliance offers in a safe way.

CONTENTS

THANK YOU LETTER ---------- 02

SAFETY INSTRUCTIONS ---------- 03

DISPOSAL AND RECYCLING ---------- 10

PRODUCT OVERVIEW ---------- 11

PRODUCT INSTALLATION ---------- 12

OPERATION INSTRUCTIONS ---------- 18

CLEANING AND MAINTENANCE---------- 21

TROUBLESHOOTING ---------- 23

SAFETY INSTRUCTIONS

Intended use

Before switching on the appliance for the first time read the following safety hints!

This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.

If the appliance is used commercially or for purposes other than cooling food, please note that the manufacturer cannot accept any liability for any damage.

Modifications or alterations to the unit are not permitted for safety reasons.

Explanation of symbols

	**Danger** This symbol indicates that there are dangers to the life and health of persons due to extremely flammable gas.
	**Warning of electrical voltage** This symbol indicates that there is a danger to life and health of persons due to voltage.
	**Warning** The signal word indicates a hazard with a medium level of risk which, if not avoided, may result in death or serious injury.
	**Caution** The signal word indicates a hazard with a low degree of risk which, if not avoided, may result in minor or moderate injury.
	**Attention** The signal word indicates important information (e.g. damage to property), but not danger.
	**Observe instructions** This symbol indicates that a service technician should only operate and maintain this appliance in accordance with the operating instructions.

Read these operating instructions carefully and attentively before using/ commissioning the unit and keep them in the immediate vicinity of the installation site or unit for later use!



WARNING

Risk of fire/Flammable material

This symbol alerts you to flammable materials that can ignite and cause a fire if you do not take care.

- Refrigerant and cyclopentane foaming material used for the appliance are flammable. Therefore, when the appliance is scrapped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed by combustion, so as to prevent damage to the environment or any other harm.

⚠ WARNING

- The necessity that, for doors or lids fitted with locks and keys, the keys be kept out of the reach of children and not in the vicinity of the refrigerating appliance, in order to prevent children from beinglocked inside .
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the service agent or similarly qualified person
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Please dispose of the product in accordance with local regulations as it contains flammable propellant gas and refrigerant.
- To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.
- For a freestanding appliance: this refrigerating appliance is not intended to be used as a built-in appliance.

⚠ WARNING Electrical safety

Incorrect electrical installation or excessive mains voltage can lead to electric shocks!

- Only connect your fridge-freezer to a properly installed earthed socket if the mains voltage of the socket corresponds to the specification on the rating label*.
- Do not use extension cords or ungrounded (two-pin) adapters.
- Make sure that all electrical cables outside the appliance are protected from damage (e.g. by animals or sharp edges).
- Do not locate multiple portable socket outlets or portable power supplies at the rear of the appliance.
- Improper power supply may result in fire or electric shocks.
- Avoid electrical overload. Disconnect the mains plug from the mains socket before carrying out care, maintenance and repair work on the unit.
- Switch off the unit and disconnect the mains plug from the mains socket when you are not using the unit.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- If the products are equipped with LEDs, do not remove the lighting cover and LED yourself. Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person.

This product is not recommended for use with sockets or main switch with the A/GFCI function, otherwise it may cause false tripping.

1. It's not pose a safety risk when tripped.
2. If tripping persists, it is recommended to replace the sockets or main switch without a/gfci function.

⚠ WARNING Child Safety

- Children should be supervised to ensure that they do not play with the appliance.
- Destroy carton, plastic bags, and any exterior wrapping material immediately after the product is unpacked.
- Children should never use these items to play. Cartons covered with rugs, bedspreads, plastic sheets or stretch wrap may become airtight chambers, and can quickly cause suffocation.
- Remove all staples from the carton. Staples can cause severe cuts, and destroy finishes if they come in contact with other appliances or furniture.

Risk of child entrapment. Before you throw away your old refrigerator or freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

⚠ CAUTION Risk of injury and damage!

- Never put frozen food in your mouth immediately after taking it out of the freezer.
- Avoid prolonged skin contact with frozen food, ice and the pipes in the freezer compartment.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance. Also do not place flammable products near the product.
- Do not store beer, drinks or other liquids in bottles or tightly closed containers in the freezer compartment!

⚠ CAUTION Risk of injury!

Failure to comply with the safety information and instructions may result in injury.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances.

⚠ WARNING

- Check the compressor label on the rear of the appliance or the rating label inside the fridge to see which refrigerant is used for your appliance. When this product contains flammable gas (Refrigerant R-600a), contact your local authority in regard to safe disposal of this product.
- When transporting and setting up the unit, make sure that no parts of the refrigerant circuit are damaged.
- To prevent the formation of a flammable gas-air mixture in the event of a leak in the refrigerant circuit, the installation room must have a minimum size of 1 m^3 per 8 g of refrigerant according to standard EN378. The amount of refrigerant in your product can be found on the type plate.

If the refrigerant circuit is damaged:

- Avoid open flames and sources of ignition at all costs.
- Ventilate the room in which the appliance is located thoroughly.

⚠ CAUTION

To avoid contamination of food, please respect the following instructions:

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making ice-cream and making ice cubes. (Note 2)(*)
- 1-star, 2-star and 3-star compartments are not suitable for the freezing of fresh food. (note 3)(*)
- For appliances without a 4-star compartment: this refrigerating appliance is not suitable for freezing foodstuffs. (note 4)(*)
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.
- **WARNING:** Fill with potable water only. (Suitable for Water Dispenser)(*)
- **WARNING:** Connect to potable water supply only. (Suitable for ice making nmachine)(*)

ATTENTION

(*): This feature varies depending on the model purchased.

Note 1,2,3,4: Please confirm whether it is applicable according to your product compartment type.

⚠ CAUTION

- The appliance is not suitable for the storage and cooling of medicines, blood plasma, laboratory preparations or similar substances and products underlying the Medical Device Directive 2007/47/EC.
- Plastic parts that come into contact with oils/acids (animal or vegetable) over a long period of time or frequently age more quickly and can crack or break.
- When replacing the interior lighting of the product, always unplug the product - otherwise there is a risk of electric shock.
- If the replacement of the interior lighting is too complicated for you, contact your service representative.

Before The First Use

The packaging must be undamaged. Check the device for transport damage.

Do not connect a damaged device under any circumstances. In case of damage, please contact the supplier.

Remove transport cover

The unit and parts of the interior are protected for transport. You can remove all adhesive tapes on the right and left side of the device door as well as any adhesive residues with cleaning solvent. Remove all adhesive tapes and packaging parts from the interior of the device as well.

After transport, the device should stand for 12 hours to allow the coolant to collect in the compressor. Non-observance could damage the compressor and thus lead to failure of the device.

⚠ CAUTION **Risk of damage!**

Set up device

- The ambient temperature affects the power consumption and proper functioning of the device. Therefore, the device should be placed in a well-ventilated and dry room with an ambient temperature corresponding to the climate class for which the device is designed.
- Do not place the device outdoors (e.g. balcony, terrace, garden shed, etc.).

Do not use sharp knives or pointed objects when opening the device. Please observe the notes when setting up: “Tips for energy saving”

Remove the device doors

- If the unit does not fit through the apartment door, the unit doors can be unscrewed.

ATTENTION

The unscrewing of the unit doors may only be carried out by the customer service.

Notes For Cleaning

⚠ CAUTION

Disconnect the appliance from the power supply before cleaning.

- Dust behind the product and on the floor must be cleaned to improve the cooling effect and energy saving.
- Check the door gasket regularly to make sure there is no debris. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.
- The interior of the product should be cleaned regularly to avoid odors.
- Please turn off the power before cleaning the interior, remove all foods, drinks, shelves, drawers, etc.
- Use a soft cloth or sponge to clean the inside of the product, with two tablespoons of baking soda and a quart of warm water. Then rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.
- For areas that are difficult to clean inside the product (such as narrow places, gaps or corners), we recommend to wipe them regularly with a soft rag, soft brush, etc. and when necessary, with some tools (such as thin sticks) to ensure no contaminants or bacterial accumulation in these areas.
- Do not use soap, detergent, scrub powder, spray cleaner, etc., as these may cause odors inside the product or contaminat food.
- Clean the door tray, shelves and drawers with a soft cloth dampened with soapy water or diluted detergent. Dry with a soft cloth or dry naturally.
- Wipe the outer surface of the product with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.
- Do not use hard brushes, scouring pads, wire brushes, abrasives (such as toothpaste), organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items, which may damage the fridge surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.
- Do not rinse directly with water or other liquids during cleaning to avoid short circuit or affect electrical insulation after immersion.

DISPOSAL AND RECYCLING

Important instructions for environment

Compliance with the WEEE Directive and Disposing of the Waster Product: This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waster electrical and electronic equipment (WEEE).

This symbol indicates that this product shall not be disposed with other household wastes at the end of its service life. Used device must be returned to official collection point for recycling of electrical electronic devices. To find these collection systems please contact to your local authorities or retailer where the product was purchased. Each household performs important role in recovering and recycling of old appliance. Appropriate disposal of used appliance helps prevent potential negative consequences for the environment and human health.



Compliance with RoHS Directive

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

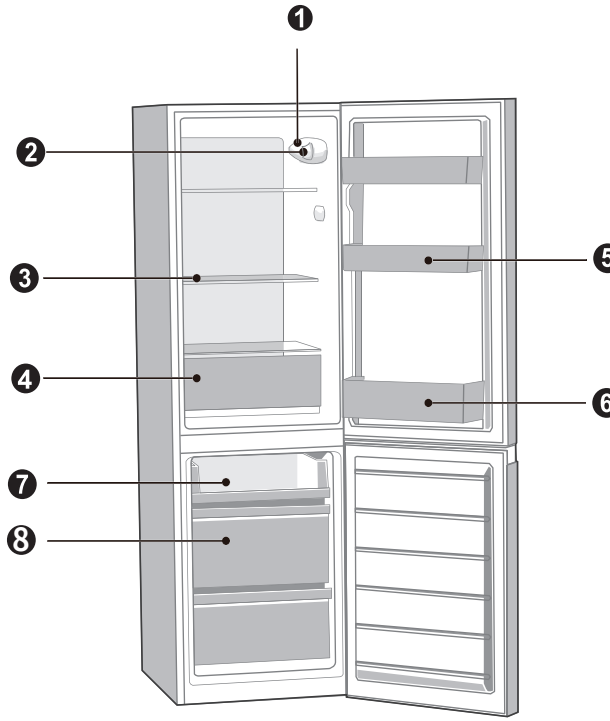
Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.



PRODUCT OVERVIEW

Names of components



1	LED Lamp	**5**	Small door tray
2	Temperature control knob	**6**	Big door tray
3	Shelf	**7**	Upper freezer drawer
4	Fruits and vegetables box	**8**	Lower freezer drawer

ATTENTION

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor

PRODUCT INSTALLATION

Install Instruction

For refrigerating appliances with climate class

- Depending on the climate class, This refrigerating appliance is intended to be used at ambient temperatures range as specified following table.
- The climate class can be found on the rating plate. The product may not operate properly at temperatures outside of the specific range.
- You can find the climate class on the product label.

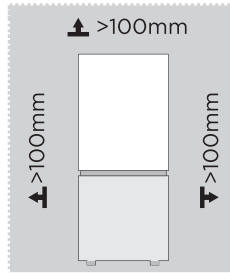
Effective temperature range

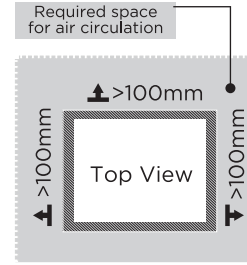
- The product is designed to operate normally in the temperature range specified by its class rating.

Class	Symbol	Ambient temperature range °C	
		IEC 62552 (ISO 15502)	ISO 8561
Extended temperate	SN	+ 10 to + 32	+ 10 to + 32
Temperate	N	+ 16 to + 32	+ 16 to + 32
Subtropical	ST	+ 16 to + 38	+ 18 to + 38
Tropical	T	+ 16 to + 43	+ 18 to + 43

Dimensions and Clearances

- Too small of a distance from adjacent items may result in the degradation of freezing capability and increased electricity costs. Allow over 100 mm of clearance from each adjacent wall when installing the appliance.

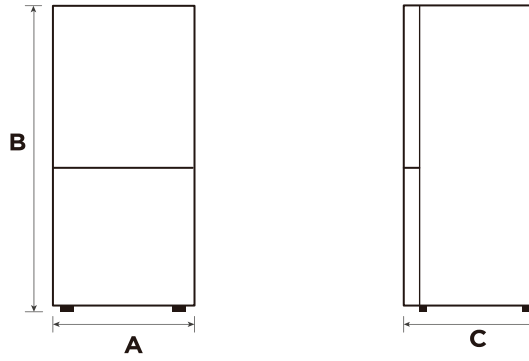


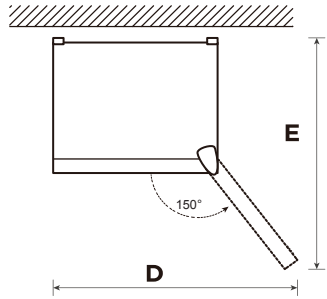


ATTENTION

- The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.
- To avoid injury to yourself or your property, we recommend that someone assist you during the door reversal process.

Space requirement diagram (when the door is open and when the door is closed)





Width	Overall Height	Depth	Width doors open 150°	Depth doors open 150°
A	B	C	D	E
470	1500	511	865	794

Notice: All dimensions in mm

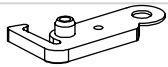
Doors reversal

Parts included with the hinge kit:


Left stopper (2)


Spacer

Parts already mounted on the refrigerator (as shipped):

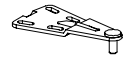

Right stopper

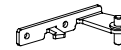

Right stopper screw


Hole cap (2)

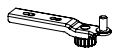

Top hinge cover


Top hinge screw


Top hinge


Middle hinge

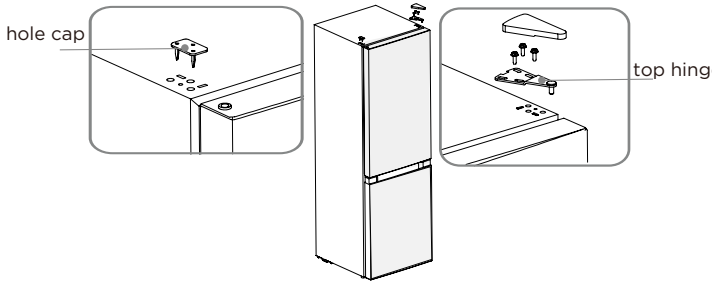

Middle hinge screw


Bottom hinge

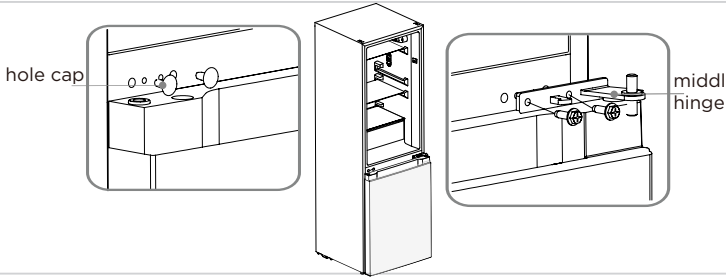

adjustable foot

Steps:

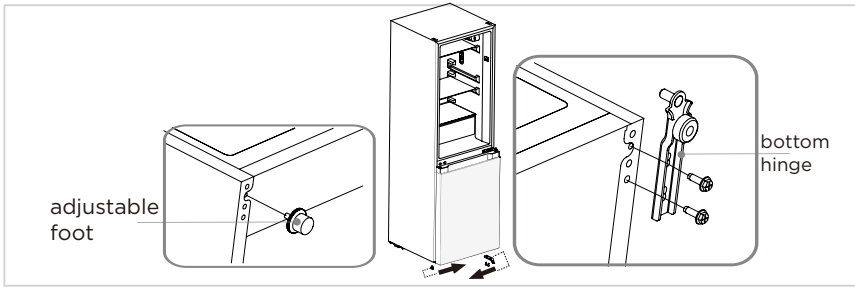
1. Power off the refrigerator, and remove all articles from the door trays.
2. Remove the top hinge cover, then remove the top hinge screws, top hinge , and hole cap which is fixed on another side.



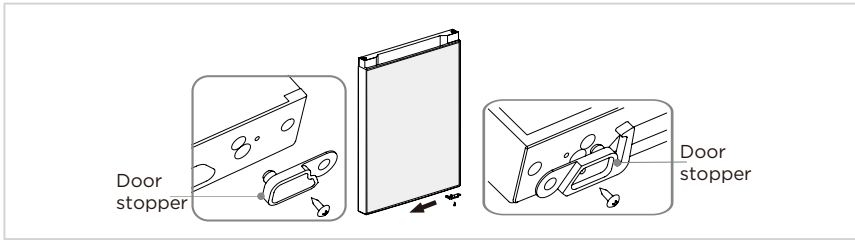
3. Remove the refrigerating door, the middle hinge and the hole caps.



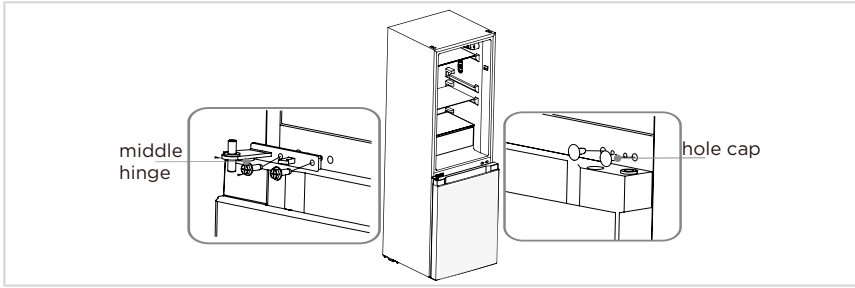
4. Remove the freezer door, remove the bottom hinge , and adjustable foot on another side.
5. Exchange the fixed position of the adjustable foot and the bottom hinge , then fix them again.



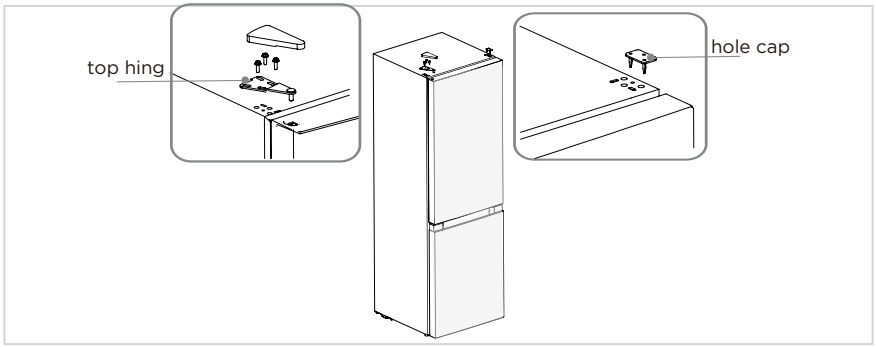
6. Remove the screws and stoppers which are fixed on the bottom cover of the refrigerating door and the freezer door.
7. Take out two stoppers from the attached palstic bag , fix the stoppers with screws on another side of the bottom cover of the refrigerating door and the freezer door.



8. Place the freezer door from top to bottom, take out the spacer from the attached plastic bag and put it on the axle hole of another side of the freezer door.
9. Fix the middle hinge with screws and install 2 hole caps.



10. Put the refrigerating door on the middle hinge , assemble the top hinge on another side ,fix the hinge cover on the top hinge and fix hole cap,as below pictures shows.



Adjustable foot

To avoid vibration, the applicance must placed horizontal.

If required, adjust the adjustable foot to keep the applicance horizontal.

The front should be slightly higher than the rear to avoid the door open.

Adjustable foot can be turned easily by raise the applicance slightly.

Turn the adjustable foot counterclockwise to raise the unit, clockwise to lower it.

Moving the appliance

1. Remove all food from the appliance.
2. Take the power plug off, insert and fix it into the power plug hook at the rear or on top of the appliance.
3. Fix parts with tape to prevent sheves and the door handle from falling off while moving the appliance.
4. Move the appliance carefully with more than two person. If move the appliance over a long distance, keep the appliance upright.
5. After installing the appliance, put the power plug on a socket again.

ATTENTION

Precautions before operation:
Before making changes the refrigerator must be disconnected from power.
precautions should be taken to prevent any personal injury.

Changing the light

- Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person

ATTENTION

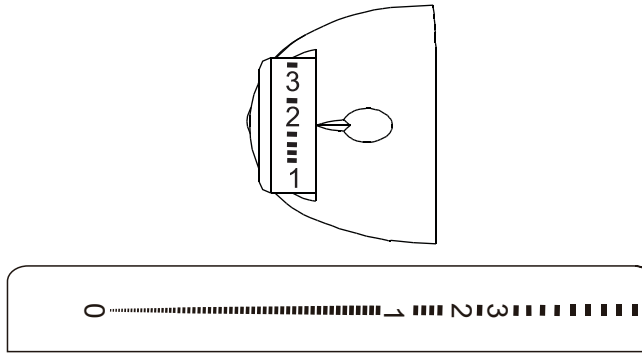
After connecting the power supply cord (or plug) to the outlet, wait 2 or 3 hours before you put food into the appliance. If you add food before the appliance has cooled completely, your food may spoil.

Tips for energy saving

- Do not place the appliance near cookers, radiators or other heat sources. If the ambient temperature is high, the compressor will run more frequently and for longer, resulting in increased energy consumption.
- Ensure that there is sufficient ventilation at the base of the appliance, on the sides of the appliance and at the back of the appliance. Never cover ventilation openings.
- Please also observe the spacing dimensions in the chapter “Installation”.
- The arrangement of drawers, shelves and racks as shown in the illustration offers the most efficient use of energy and should therefore be retained as far as possible. All drawers and shelves should remain in the appliance to keep the temperature stable and save energy.
- To obtain a larger storage space (e.g. for large refrigerated/frozen goods), the middle drawers can be removed. The top and bottom drawers and shelves should be removed last if necessary.
- An evenly filled refrigerator/freezer compartment contributes to optimal energy use. Therefore, avoid empty or half-empty compartments.
- Allow warm food to cool before placing it in the refrigerator/freezer. Food that has already cooled down increases energy efficiency.
- Allow frozen food to defrost in the refrigerator. The coldness of the frozen food reduces the energy consumption in the refrigerator compartment and thus increases the energy efficiency.
- Open the door only as briefly as necessary to minimise cold loss. Opening the door briefly and closing it properly reduces energy consumption.
- The door seals of your appliance must be perfectly intact so that the doors close properly and energy consumption is not increased unnecessarily.

OPERATION INSTRUCTIONS

Control knob



Description
Turn the temperature control knob to 3, the internal temperature of the refrigerator becomes lower.
Turn the temperature control knob to 1, the internal temperature of the refrigerator becomes higher.
The letter on the knob only represents the temperature level, but does not mean the specific temperature, the “0” means stop working.

ATTENTION

The actual control panel may differ from model to model.
• Please adjusting and using between “1” and “3”. Above gear 3 will cause that the internal temperature of the refrigerator is too low, so it is not recommended for users.
• The coldest gear can quickly freeze food in a short period of time. If a large amount of food is frozen at one time, it is recommended to adjust the gear to the coldest gear 12 hours in advance before adding the food. After the food is quickly frozen, please adjust the gear back to the normal range.

Tips on storing food

Freezer compartment

- The freezer is designated for the storage of food frozen at very low temperature, long-term storage of frozen food, and for the production of ice.
- Only use the shelves in the door of the freezer to store frozen food, not for storing hot food designated for freezing.
- Do not put fresh and frozen food next to each other. The frozen food may thaw.
- When freezing fresh food (such as meat, fi sh or chopped meat), cut them into parts that can be used at the same time.
- Storing frozen food: instructions are usually stated on the packages, which must be followed. If there is no information on the packaging, food should not be stored for longer than three months from the date of purchase.
- When purchasing frozen food, make sure that it was frozen at a suitable temperature and that the packaging is not damaged.
- Frozen food should be kept in suitable packages to retain the quality and should be returned to the freezer compartment as soon as possible.
- If a package of frozen food shows moisture or abnormal bulging, it is probable that it was stored at the wrong temperature and the content is spoiled.
- The storage period for frozen food depends on the room temperature, the thermostat setting, the frequency of opening the door of the freezer, the type of food and the time of transporting the product from the shop to the household. Always follow the instructions printed on the packaging and never exceed the maximum storage time stated on the package.

Cooling compartment

- To reduce moisture and subsequent ice build-up, never put liquid into the refrigerator in unsealed containers. Frost tends to concentrate in the coolest parts of the evaporator. Storing uncovered liquids results in a more frequent need for defrosting.
- Never put warm foods in the refrigerator. These should fi rst cool down at room temperature and then be placed so as to ensure adequate air circulation in the refrigerator.
- Foods or food containers should not touch the back wall of the refrigerator because they could freeze to the wall. Do not keep regularly opening the door of the refrigerator.
- Meat and clean fi sh (packed in a package or plastic foil) can be placed in the refrigerator, which can be used in 1–2 days.
- Fruit and vegetables without packaging can be placed in the part designated for fresh fruit and vegetables.

ATTENTION

The optimal temperature setting of each compartment depends on the ambient temperature. Above optimal temperature is based on the ambient temperature of 25 °C.

Order	Compartments TYPE	Target storage temp. [°C]	Appropriate food
1	Fridge	+2 ≤x≤ +8	Eggs, cooked food, packaged food, fruits and vegetables, dairy products, cakes, drinks and other foods are not suitable for freezing.
2	(***)*-Freezer	x≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
3	***-Freezer	x≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
4	**-Freezer	x≤-12	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
5	*-Freezer	x≤-6	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
6	0-star	-6 ≤x≤ 0	Fresh pork, beef, fish, chicken, some packaged processed foods, etc. (Recommended to eat within the same day, preferably no more than 3 days). Partially encapsulated processed foods (non-freezable foods).
7	Chill	-2 ≤x≤ +3	Fresh/ frozen pork, beef, chicken, freshwater aquatic products, etc. (7 days below 0°C and above 0°C is recommended for consumption within that day, preferably no more than 2 days).Seafood (less than 0 for 15 days, it is not recommended to store above 0°C.
8	Fresh food	0 ≤x≤ +4	Fresh pork, beef, fish, chicken, cooked food, etc.(Recommended to eat within the same day, preferably no more than 3 days)
9	Wine	+5 ≤x≤+20	Red wine, white wine, sparkling wine, etc.

ATTENTION

Please store different foods according to the compartments or target storage temperature of your purchased

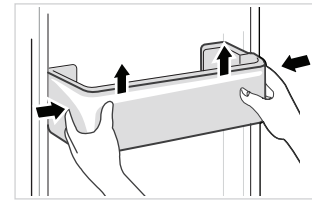
CLEANING AND MAINTENANCE

Defrosting

- Refrigerator shall be manually defrosted.
- Disconnect the plug from the wall socket, open the door and remove all the food to a cool place. It is recommended to remove the frost by a plastic scraper, or let
- the temperature rise naturally until the frost melts. Then wipe away the remaining ice and water, and plug in socket for switching on the refrigerator.

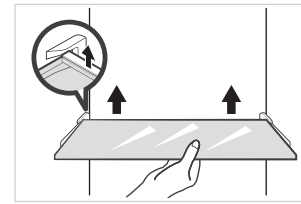
Cleaning of the door tray

- According to the direction arrow in the figure below, use both hands to squeeze the tray, and push it upward, then you can take it out.
- After washing the tray having been taken out, you can adjust its installing height in accordance with your requirement.



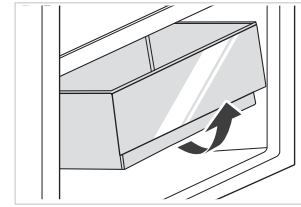
Cleaning of the glass shelf

- As the innermost part of the refrigerator liner where contacting the shelves has a backstop, you shall raise the shelves upward, then you can be able to take it out.
- Adjust or clean the shelves according to your requirement.



Cleaning of the Fruits and vegetables box

- Remove the contents of the box. Hold the handle of the box and pull it out completely until it stops.
- Lift the box up and remove it by pulling it out.



Power failure:

In case of power failure, even if it is in summer, foods inside the appliance can be kept for several hours; during the power failure, the times of door opening shall be reduced, and no more fresh food shall be put into the appliance.

Long-time nonuse:

The appliance shall be unplugged and then cleaned; then the doors are left open to prevent odor.

Moving:

Before the refrigerator is moved, take all objects inside out, fix the glass partitions, vegetable holder, freezing chamber drawers and etc. with tape, and tighten the leveling feet; close the doors and seal them with tape. During moving, the appliance shall not be laid upside down or horizontally, or be vibrated; the inclination during movement shall be no more than 45°.

⚠ CAUTION

The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be nterrupted; otherwise the service life may be impaired.
Foods can be preserved for a couple of hours even in summer in case of power failure; it is recommended to reduce the frequency of opening door.

TROUBLESHOOTING

The following simple issues can be handled by the user. Please call the after-sale service department if the issues are not solved.

Problem	Possible reason
Failed operation	• Check whether the appliance is connected to power or whether the plug is in well contact
	• Check whether the voltage is too low
	• Check whether there is a power failure or partial circuits have tripped
Odor	• Odorous foods shall be tightly wrapped
	• Check whether there is any rotten food
	• Clean the inside of the refrigerator
Long-time operation of the compressor	• Long operation of the refrigerator is normal in summer
	• when the ambient temperature is high It is not suggestible having too much food in the appliance at the same time
	• Food shall get cool before being put into the appliance
	• The doors are opened too frequently
Light fails to get lit	• Check whether the refrigerator is connected to power supply and whether the illuminating light is damaged
	• Have the light replaced by a specialist
Door can not be properly closed	• The door is stuck by food packages Too much food is placed
	• The refrigerator is tiltedr.
Loud noises	• Check whether the floor is level and whether the refrigerator is placed stably
	• Check whether accessories are placed at proper locations

Problem	Possible reason
Door seal fails to be tight	• Remove foreign matters on the door seal
	• Heat the door seal and then cool it for restoration (or blow it with an electrical drier or use a hot towel for heating)
Water pan overflows	• There is too much food in the chamber or food stored contains too much water,resulting in heavy defrosting
	• The doors are not closed properly, resulting in frosting due to entry of air and increased water due to defrosting
Hot housing	• Heat dissipation of the built-in condenser via the housing, which is normal When housing becomes hot due to high ambient temperature, storage of too much food or shutdown of the compressor is shut down, provide sound ventilation to facilitate heat dissipation
Surface condensation	• Condensation on the exterior surface and door seals of the refrigerator is normal when the ambient humidity is too high. Just wipe the condensate with a clean towel.
Abnormal noise	• Buzz: The compressor may produce buzzes during operation, and the buzzes are loud particularly upon start or stop. This is normal.
	• Creak: Refrigerant flowing inside of the appliance may produce creak, which is normal.

Please register the warranty for this product on www.cookology.com

Cookology T/A The Wright Buy Ltd

7 Meadow Business Park Piperell Way Haverhill Suffolk CB9 8QX